



## Accessibility Guide

### Welcome to Big Valley Campsite

Big Valley Campsite is a family-owned campground located on a working sheep farm in the Margaret River region of Western Australia, approximately 10 minutes south-east of Margaret River township.

The campground offers a relaxed farm-stay camping experience with large powered and unpowered sites suitable for caravans, motorhomes, camper trailers and tents. Guests are encouraged to enjoy the natural environment, meet our farm animals, participate in daily sheep feeding and explore the surrounding Margaret River region.



*Sites 19 -M1*

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### Accommodation & Camping Sites

Big Valley does not offer cabins, chalets or other built accommodation. All guests stay in their own caravan, motorhome, camper trailer or tent.

## Site Types

### Powered Sites

- Natural ground sites suitable for caravans, motorhomes and camper trailers
- Some sites are drive-through sites suitable for caravans and motorhomes
- Some sites are shaded by mature trees
- Some sites offer open views across the surrounding farmland
- Overflow self-contained camping areas during peak periods

### Unpowered Sites

- Located throughout the campground amongst natural ground surfaces
- Suitable for tents, camper trailers and self-contained camping setups
- Overflow self-contained camping areas during peak periods

## Site Selection

Guests requiring easier access to amenities are encouraged to discuss their requirements with staff prior to arrival. Where possible, sites closer to amenities can be recommended or allocated.



*Sites 15-18B*

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## Arrival & Parking

### Check-In

All guests are personally greeted on arrival and escorted to their campsite by a staff member.

If a guest is unable to access the office, staff can assist with check-in outside the office or at an alternative location within the campground.



*Office check in parking / turn around*

### Parking

Guests Park directly at their campsite. There is no requirement to park in a separate car park and walk significant distances to accommodation.

### Drop-Off Access

Guests may be dropped off directly at the office, amenities blocks and communal areas.

### Terrain

The campground is a rural property and includes:

- Gravel internal roads
- Natural surfaces that vary throughout
- Concrete surfaces within amenities areas
- Natural outdoor and farm terrain that may be uneven in places

Guests using wheelchairs, mobility aids or walking frames should be aware that some areas may be more challenging due to the rural nature of the property.

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## Amenities & Facilities

### Accessible Bathroom

Big Valley provides a dedicated accessible bathroom within the lower amenities block.

Features include:

- Accessible toilet
- Roll-in shower
- Handheld shower head on flexible hose
- Shower seat
- Grab rails
- Ample circulation space for guests with mobility requirements



*Accessible Bathroom*

### Family Bathroom

A separate family bathroom is also available within the lower amenities block and provides additional space for families with young children or guests requiring assistance from a companion.

Features include:

- Two showers
- Toilet
- Baby bath
- Seating area



*Family Bathroom*

## Camp Sheds

Big Valley has two communal camp sheds located within the campground.

Facilities include:

- Camp kitchens
- Dining areas
- Refrigeration
- BBQ facilities
- Laundry facilities
- Seating areas

The camp sheds are open-air structures with multiple access points and no controlled entry doors.



*Main Camp shed and toilet/ Shower block*

## Coffee & Ewe

Coffee & Ewe is Big Valley's on-site coffee van.

The coffee van is reached via a small number of stairs and does not currently have ramp access. Guests who have difficulty using stairs are welcome to speak with staff and we will do our best to assist with taking and delivering orders where possible.

## Dog Exercise Area

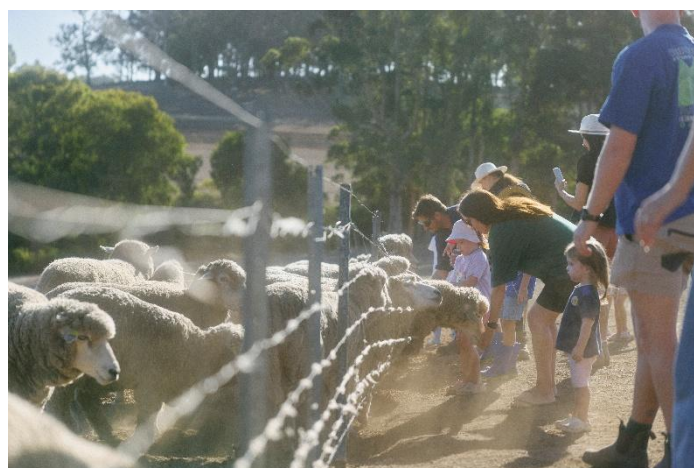
A fenced dog exercise area is available for guests travelling with dogs.

Access is via natural and gravel surfaces.



## Sheep Feeding

Daily sheep feeding takes place in a designated farm area. Access to the sheep feeding area is primarily across natural farm terrain which may be uneven and can vary depending on seasonal conditions



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## Pathways & Terrain

### Surface Types Throughout the Property

Guests may encounter:

- Gravel roads
- Grassed areas
- Concrete surfaces around amenities
- Natural farm terrain

### Steps & Ramps

The campground does not have significant stepped access routes between major guest facilities.

Access to communal areas is generally via level surfaces, roads and pathways.

### Distances to Amenities

Most campsites are located within approximately 100 metres of an amenities block, with some sites located considerably closer.

Guests requiring closer access are encouraged to contact us before booking so we can discuss site suitability.

### Areas That May Be More Challenging

The following areas may be more difficult for guests with limited mobility:

- Grassed areas during wet weather
- Natural farm surfaces
- Sheep feeding areas
- Dog exercise area
- Uneven paddock areas



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## Frequently Asked Questions

### Can a wheelchair access the amenities?

The lower amenities block includes a dedicated accessible bathroom with accessible toilet and shower facilities.

### Are pathways sealed?

The campground contains a combination of gravel roads, grassed areas, concrete surfaces and natural farm terrain.

### Are there steps to facilities?

Most major guest facilities can be accessed without the use of stairs. Coffee & Ewe is accessed via a small number of stairs and does not currently have ramp access.

### Can I request a site close to amenities?

Yes. Guests with accessibility requirements are encouraged to contact us prior to booking and we will recommend suitable sites where availability permits.

### Are assistance animals welcome?

Yes. Assistance animals are welcome throughout the campground in accordance with relevant legislation.

### Can staff assist if I have accessibility requirements?

Yes. We encourage guests to contact us prior to arrival so we can discuss individual requirements and determine how we may best assist during their stay.

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## Before You Book

Big Valley is a rural campground located on a working sheep farm. While we provide accessible facilities, some areas of the property include natural surfaces and uneven terrain that may not suit all mobility requirements.

We encourage guests to contact us prior to booking so we can discuss individual requirements and help determine whether the property is suitable for their needs.

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## Contact Us

If you have any questions regarding accessibility or would like to discuss your individual requirements before booking, please contact our team.

Phone: (08) 9757 5020

Email: [info@bigvalleymargaretriver.com.au](mailto:info@bigvalleymargaretriver.com.au)

We are happy to provide additional information to help you determine whether Big Valley is suitable for your needs.